

## Certificates, Compliance & Display Packs

To ensure that you are compliant and are best prepared for your Self Assessment and / or physical audit, there are a number of Code of Practice items that you will need to have on display at your premises. They are as follows:

- An accreditation certificate
- Consumer Guides
- Code of Practice booklets
- A Commitment Poster (which can be used by the business as their terms and conditions)

If you are missing any of these items, they can be purchased individually from our online [Code Shop](#).

You can access the Code Shop by clicking on the link above and by using your Motor Ombudsman login which we hope you have received by now. Alternatively, you can also get in touch with us to place your orders on 020 7344 1651 or email us at [business@tmo-uk.org](mailto:business@tmo-uk.org).

### Compliance Pack :



To allow you to pass any compliance checks which you have incoming, we have included a commitment poster which you can use as Terms & Conditions of your business to customers. We have also included Brief Guide Leaflets & Code of Practice Booklets which to ensure you are fully compliant with the Code of Practice.

- Quantity x 25 Consumer Guides
- Quantity x 5 Code of Practice Booklets for Service & Repair
- Quantity x 1 Commitment Poster (A3)

### Display Pack :



To allow you to promote your accreditation to your customers and stand out from the crowd a range of high quality plaques are available to order. The display pack includes key items to promote your TMO accreditation.

- Clear Panel - Size, 300mm x 200mm, Supplied with 4 screw caps and spacers
- A2 Silver Snap Frame
- A2 Poster to promote the Consumer survey
- A4 Silver Snap Frame for your Accreditation Certificate (*The actual certificate is not included and needs to be purchased separately*)

Once you have logged in, you should see the page below with these icons, then click on 'Code Shop'.

 <p><b>COMPANY DETAILS</b> Manage your Company and Contact Details</p>	 <p><b>GARAGES</b> View and Manage your Garage(s) public profile</p>	 <p><b>DISPUTES</b> View and respond to all disputes</p>
 <p><b>CODE SHOP</b> Order Code Shop Products including Training Courses.</p>	 <p><b>CONTACT SUBSCRIBER TEAM</b> View and create new enquiries</p>	 <p><b>SELF ASSESSMENT</b> View and Edit your Self Assesments</p>
 <p><b>SURVEYS AND FEEDBACK</b> View all Survey Reponses and feedback</p>	 <p><b>PERFORMANCE METRICS</b> View Dashboard,charts and reports</p>	

Select the items which you would like to purchase and click on “Buy Now”.



 <p><b>BUY NOW</b></p> <p><b>*Compliance Pack - Service &amp; Repair*</b> 13174 £20.00</p>	 <p><b>BUY NOW</b></p> <p><b>*Display Pack*</b> 13153 £75.00</p>	 <p><b>BUY NOW</b></p> <p><b>*Frame - A2 Poster Display*</b> 13155 £24.00</p>	 <p><b>BUY NOW</b></p> <p><b>*Frame - A4 Certificate*</b> 13154 £15.00</p>
 <p><b>BUY NOW</b></p> <p><b>*Starter Pack*</b> 13152 £43.00</p>	 <p><b>BUY NOW</b></p> <p><b>Clear Panel - Service &amp; Repair</b> 13147 £40.00</p>	 <p><b>BUY NOW</b></p> <p><b>Code of Practice Booklets - S&amp;R x 10</b> 12146 £15.00</p>	 <p><b>BUY NOW</b></p> <p><b>Code of Practice Booklets - S&amp;R x 20</b> 13102 £22.00</p>

Select quantity and once you are ready to proceed, click on “Add to Cart”.



**\*Display Pack\***

13153

To allow you to promote your accreditation to your customers and stand out from the crowd a range of high quality plaques are available to order

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- A2 Silver Snap Frame
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- A4 Silver Snap Frame for your Accreditation Certificate (*Certificate not included*)

**£75.00**

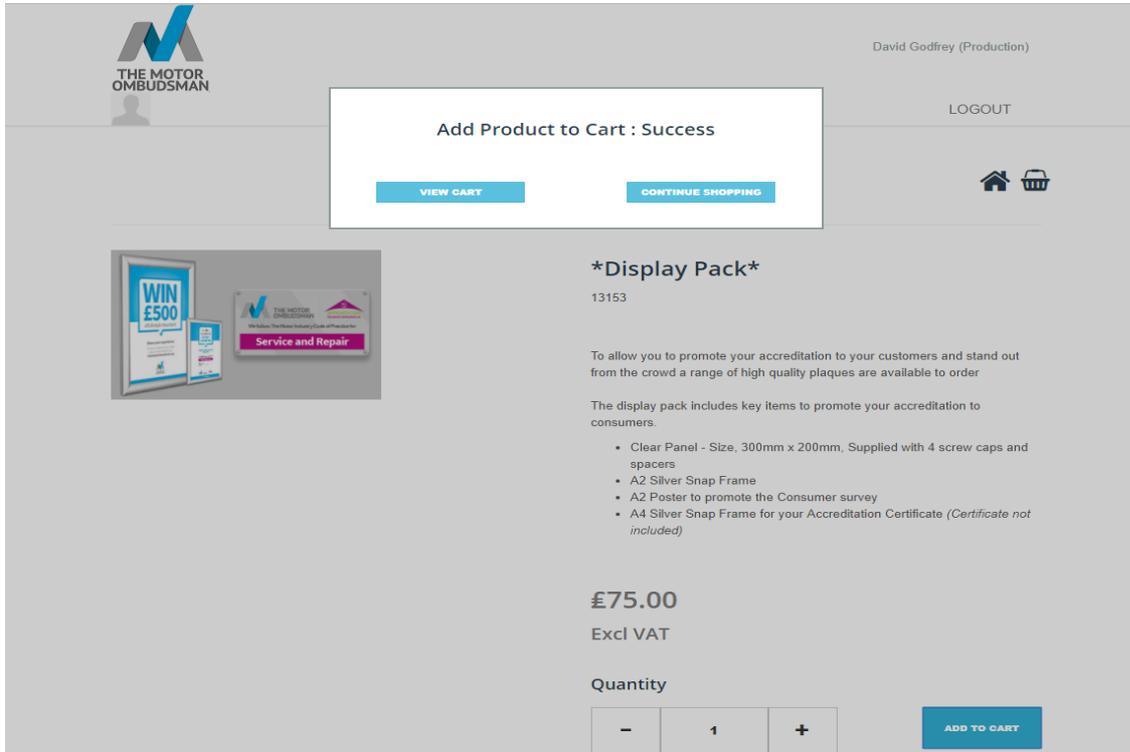
Excl VAT

Quantity

-	1	+
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**ADD TO CART**

You can select “View Cart” if you are ready to check out or you can select “Continue Shopping” if you would like purchase other items.



David Godfrey (Production)

LOGOUT

**Add Product to Cart : Success**

[VIEW CART](#) [CONTINUE SHOPPING](#)

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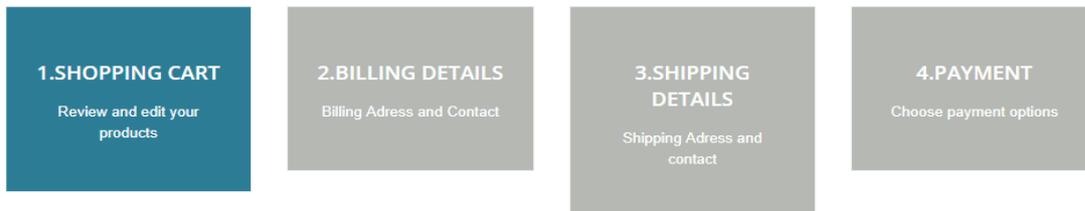
**£75.00**  
Excl VAT

Quantity

- 1 + [ADD TO CART](#)

You can always select the basket icon at any point;  when you are ready to check out.

Select continue once you are ready to proceed with your order.



**1. SHOPPING CART**  
Review and edit your products

**2. BILLING DETAILS**  
Billing Address and Contact

**3. SHIPPING DETAILS**  
Shipping Address and contact

**4. PAYMENT**  
Choose payment options

You have **2** items in your Cart

Name	Price	Quantity	Discount Amount	Total Price	Delete
 <b>*Display Pack*</b> 13153	<b>£75.00</b>	- <b>1.00</b> +	<a href="#">UPDATE</a> <b>£ 0.00</b>	<b>£ 75.00</b>	<a href="#">X</a>
Sub Total				<b>£ 75.00</b>	

Discount Promotional Code  [APPLY CODE](#)

[CONTINUE SHOPPING](#)

[CONTINUE](#)

Please enter or confirm your Billing and Shipping Details. If both addresses are the same, please tick the "Is this the delivery address?" check box.

<p><b>1.SHOPPING CART</b></p> <p>Review and edit your products</p>	<p><b>2.BILLING DETAILS</b></p> <p>Billing Address and Contact</p>	<p><b>3.SHIPPING DETAILS</b></p> <p>Shipping Address and contact</p>	<p><b>4.PAYMENT</b></p> <p>Choose payment options</p>
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**PLEASE CONFIRM THE BILLING DETAILS BELOW.**

<p>First Name</p> <input type="text" value="David"/>	<p>Last Name</p> <input type="text" value="Godfrey (Production)"/>	<p>Phone</p> <input type="text"/>
<p>Billing Street</p> <input type="text"/>	<p>City</p> <input type="text"/>	<p>State</p> <input type="text" value="London"/>
<p>PostCode</p> <input type="text"/>	<p>Country</p> <input type="text"/>	

Is this the delivery address ?

You can now proceed with the payment.

<p><b>1.SHOPPING CART</b></p> <p>Review and edit your products</p>	<p><b>2.BILLING DETAILS</b></p> <p>Billing Address and Contact</p>	<p><b>3.SHIPPING DETAILS</b></p> <p>Shipping Address and contact</p>	<p><b>4.PAYMENT</b></p> <p>Choose payment options</p>
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**PAYMENT DETAILS**

Amount	£75.00
VAT Amount	£15.00
<b>Total Amount Inc. VAT</b>	<b>£90.00</b>

**PLEASE PRESS ON THE PAYMENT BUTTON TO PROCEED.**

Proceed to Pay by Card

