

As we're a Motor Ombudsman-accredited business you're covered all year round.

## You can be confident that we:

- Follow Chartered Trading Standards Institute (CTSI) approved Codes of Practice
- Commit to excellent standards of service
- Employ competent and caring staff
- ✓ Provide information to help you make an informed decision
- Offer a **free and fair dispute resolution** service should anything go wrong



